

ACE Medical Partnership - Druids Heath Surgery

Minutes of the Patient Participation Group Meeting held on Tuesday 20th May 2021, at
Druids Heath Surgery.

Attending: E. Michael (Practice Manager), S. Moore (Senior Receptionist), S. Cale (Medical Secretary) and K. F. (Chair)

Due to Covid pandemic all PPG members sent their apologies.

1. Welcome & introductions: welcome to Sophie our new secretary.	
2. Minutes of last meeting: agreed	
3.COVID-19 Update – members given a COVID handout regarding information. Vaccination does cover new strain.	
4. More patient joining PPG – Idea about virtual meetings to pull in new members. EM will create posters and advertise online regarding joining the group.	EM to create posters and advert on webpage
5. Patients Triage – this can be accessed via the practice website. It is a new service for patients. Shirley explains how face to face and telephone appointments will be working with restrictions lifted. Members given information and instructions on how this works. Shirley explains how SMS service is works.	
6. New my GP app – EM explains how the new app works, Shirley explains how patients access this service. There is a separate app called NHS app which will show your vaccination history this can be shown when you travel. NHS app is limited but my GP app holds all records. App shows QR code for airport to scan and verify vaccination status history.	
Any other Business – patient surveys will be given to pharmacy staff to pass onto patients for feedback. Registrar will be in the pharmacy as of Monday to offer help/advice, he is qualified as a pharmacist and registrar. Staff of pharmacy maybe asked to help in flu season to promote the vaccination.	

No information as of yet regarding booster vaccination for COVID vaccine.

Date of next meeting

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